# **COMMUNITY UPDATE**

### ACLE SAFER NEIGHBOURHOOD TEAM

ACLE. BURLINGHAM & MARSHES WARD



www.norfolk.police.uk



### WE ARE YOUR SAFER NEIGHBOURHOOD TEAM - WANT TO GET IN TOUCH?

CONTACT US - E: SNTACLE@NORFOLK.POLICE.UK TEL: 101

FOLLOW US ON SOCIAL MEDIA

FACEBOOK: /BroadlandPolice

TWITTER: @BroadlandPolice

### YOUR LOCAL BEAT MANAGERS





PC STEVE CLARKE & PC JACKIE CHAMBERS

### **COLD CALLING DON'T BUY IT!**

We are working in partnership with Norfolk County Council Trading Standards. If you are cold called we offer the following advice:

- If someone cold calls at your property, remember it is your doorstep so your decision whether you even answer the door, if you can check through a doorbell camera, spy hole or look from a window to see who is there
- Think about your home security, make sure other doors to your property are locked before answering the front door
- · If the person is offering services or trying to sell something politely but confidently say you are not interested and close the door
- If the person is claiming to represent an authority, organisation or charity ask to see ID. If ID is offered, ask if you can take it to check its validity. If you are given the ID close the door and contact the company or organisation on the ID by a number you find online. DO NOT use information on the ID, it could be fake

If no ID is offered, the caller refuses to let you check it, or you can not verify it is genuine politely but confidently say you are not interested and close the door.

· As the cold caller leaves, if you can safely from inside your property watch and see:

Do they go to call at neighbouring properties?

Do they return to a vehicle, is it sign written, note down the registration plate, make and model?

Are they alone or working with others?

Note down a description of the cold caller, why they were calling, who were they representing – all of this information is very useful to Trading Standards and the Police.

You can report doorstep cold calling incidents to us via our partners the Citizens Advice consumer helpline on freephone 0808 223 1133 or to Norfolk Constabulary on 101 or www.norfolk.police.uk. If you feel threatened or have concerns for vulnerable neighbours always dial 999.

Follow Norfolk Trading Standards on Facebook at <a href="https://www.facebook.com/norfolktradingstandards">www.facebook.com/norfolktradingstandards</a> or on Twitter at <a href="https://www.facebook.com/norfolktradingstandards">twitter.com/NorfolkCCTS</a>

### **CURRENT NEIGHBOURHOOD PRIORITIES**

MONITOR AND CHALLENGE SPEEDING ACROSS ALL RURAL VILLAGES IN THE AREA

### DATES FOR YOUR DIARY

Priority Setting Meeting – Tuesday 30th March @6pm for further details email SNTAcle@norfolk.police.uk

Local Engagement Surgery - Date TBC







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### CRIME UPDATES 1st to 28th FEBRUARY

Offence	Numbers	What could this entail
Arson	0	Damage caused as a result of fire.
Anti-Social Behaviour (ASB)	0	Harassment, alarm or distress is caused in a non-crime incident.
Burglary business and community	0	A person commits theft in a building or structure that is not lived in.
Burglary residential	1	Entry and theft in a building or a structure that is lived in.
Criminal Damage	0	A person destroys or damages property belonging to someone else.
Domestic	4	Domestic incidents where a crime has not occurred. Parties are aged 16 or over and have been intimate partners or family members regardless of sexuality.
Hate Incident	0	Any incident where a crime has not occurred which the victim, or anyone else, thinks is based on someone's prejudice towards them because of their race, religion, sexual orientation, disability or because they are transgender.
Race or Religious aggravated public fear	0	Any crime determined to have a hate element as per above.
Possession of controlled substance	1	Unlawful possession of a drug classified in class A, B or C.
Possession of weapons	0	Unlawful possession of an article used as a weapon.
Public fear, alarm or distress	4	Public order offences e.g. from a verbal altercation to offences just short of violence.
Robbery	0	Includes a range of offences where force is used, threatened or the victim is put in fear.
Theft from a motor vehicle	0	Any item stolen that was in, on or attached to a motor vehicle.
Theft or unauthorised taking of a motor vehicle	0	Any motor vehicle including those abandoned.
Theft of pedal cycle	0	From a public place, if stolen form a shed or garage this would be a BOTD.
Theft from a person	0	Purse being taken from a handbag, or a mobile phone from a shopping basket.



